

SLC

Industrial SATA III CFast™ Card

HERMES-I Series

Document No. : 100-xxCFA-JITL

Version No. : 02V1

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ISO 9001 : 2015 CERTIFIED



Product Features

■ Flash IC

- TOSHIBA NAND Flash IC.
- Single-Level Cell (SLC) management

■ Compatibility

- Compliant with SATA Revision 3.1
- Compliant with CFast™ Specification 2.0
- SATA 1.5Gbps/3.0Gbps/6.0Gbps data transfer rate.
- ATA-8 command set.

■ Additional Capabilities

- S.M.A.R.T.*¹ (Self-Monitoring, Analysis and Reporting Technology) feature set support.
- Static wear-leveling algorithm
- Support bad Block Management
- Power Interrupt Data Protection

■ Mechanical

- 7-pin (data) + 17-pin (power) CFast™ Card connector
- Dimension: 42.8 mm x 36.4 mm x 3.5 mm.
- Weight:
Plastic frame-kit: 10g/0.35 oz.
Metal frame-kit: 13g/0.46 oz.

■ Power Operating Voltage 3.3V(+/-) 5%

- Read Mode: 305.8 mA (max.)
- Write Mode: 342.1 mA (max.)
- Idle Mode: 128.9 mA (max.)

■ Performance (Maximum value) *²

- Sequential Read: 401.9 MB/sec. (max.)
- Sequential Write: 215.2 MB/sec. (max.)

■ Capacity

- 4GB, 8GB, 16GB, 32GB and 64GB

■ Reliability

- **TBW:** Up to 375 TBW at 64GB Capacity.
(Client workload by JESD-219A)
- **MTBF:** > 3,000,000 hours
- **ECC:** Automatic 40 bits per 1024 bytes error correction (ECC) and retry capabilities
- **Temperature:** (Operating)
Standard Grade: 0°C ~ +70°C
Industrial. Grade: -40°C ~ +85°C
- **Vibration:** 70Hz~2000Hz/20G
- **Shock:** 0.5ms, 1500 G, 3 axes

■ Certifications and Declarations

- **Certifications:** CE & FCC
- **Declarations:** RoHS & REACH


Remarks:

1. Support official S.M.A.R.T. Utility.
2. Sequential performance is based on CrystalDiskMark 5.1.2 with file size 1000MB


Order Information

I. Part Number List

◆ APRO SLC Industrial SATA III CFAST™ Card HERMES-I Series with plastic frame kit

Product Picture	Grade	Standard grade (0°C ~ 70°C)	Industrial Grade (-40°C ~ +85°C)
	4GB	SPCFA004G-JICTC-(T)	WPCFA004G-JIITI-(T)
	8GB	SPCFA008G-JICTC-(T)	WPCFA008G-JIITI-(T)
	16GB	SPCFA016G-JICTC-(T)	WPCFA016G-JIITI-(T)
	32GB	SPCFA032G-JICTC-(T)	WPCFA032G-JIITI-(T)
	64GB	SPCFA064G-JICTC-(T)	WPCFA064G-JIITI-(T)

◆ APRO SLC Industrial SATA III CFAST™ Card HERMES-I Series with rugged metal frame kit

Product Picture	Grade	Standard grade (0°C ~ 70°C)	Industrial Grade (-40°C ~ +85°C)
	4GB	SRCFA004G-JICTC-(T)	WRCFA004G-JIITI-(T)
	8GB	SRCFA008G-JICTC-(T)	WRCFA008G-JIITI-(T)
	16GB	SRCFA016G-JICTC-(T)	WRCFA016G-JIITI-(T)
	32GB	SRCFA032G-JICTC-(T)	WRCFA032G-JIITI-(T)
	64GB	SRCFA064G-JICTC-(T)	WRCFA064G-JIITI-(T)

II. Part Number Decoder:

X1 X2 X3 X4 X5 X6 X7 X8 X9 — **X11 X12 X13 X14 X15** — **X17**

X1 : Grade

S: Standard Grade – operating temp. 0° C ~ 70 ° C

W: Industrial Grade- operating temp. -40° C ~ +85 ° C

X2 : The material of case

P : Plastic frame kit

R : Rugged Metal frame kit

X3 X4 X5 : Product category

CFA : CFAST™ card

X6 X7 X8 X9 : Capacity

004G: 4GB **032G**: 32GB

008G: 8GB **064G**: 64GB

016G: 16GB

X11 : Controller

J : HERMES Series

X12 : Controller version

A, B, C.....

X13 : Controller Grade

C : Commercial grade

I : Industrial grade

X14 : Flash IC

T : Toshiba SLC-NAND Flash IC

X15 : Flash IC grade / Type

C : Commercial grade

I : Industrial grade

X17 : Reserved for specific requirement

Blank : Standard product w/o thermal sensor and conformal-coating

T : Thermal Sensor (optional)

C : Conformal-coating (optional)

Revision History

Revision	Description	Date
1.0	Initial release	2018/5/15
1.1	Add the option for thermal sensor	2018/11/2
1.2	Updated Version	2018/11/28
2.0	Updated document form	2019/05/24
2.1	Add power loss data protection feature	2019/11/28

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1. Introduction

APRO SLC industrial SATA III CFast™ Card HERMES-I Series compliant to the SATA Revision 3.1 and CFast™ Specification 2.0 issued by CompactFlash Association (CFA), it breakthroughs the speed performance under traditional ATA-8 specification. Integrating the CompactFlash card form factor and support SATA 1.5Gb/s; SATA 3Gb/s & SATA 6Gb/s data transfer rate with high performance, the transfer speed is much higher than traditional CF Card while it keeps small form factor and rigid case as CF Card. The APRO SLC industrial SATA III CFast™ Card HERMES-I Series also supports Metal Frame Kit as an optional product which may endure various harsh operating environments. The main used Flash memory is SLC-NAND Type Flash memory chips for 4GB, 8GB, 16GB, 32GB and 64GB capacities.

APRO SLC industrial SATA III CFast™ Card HERMES-I Series features with great portability and resistance against vibration. The sequential read speed is 401.9 MB/sec and sequential write speed is 215.2 MB/sec.

Furthermore, APRO also provide 1.8" SATA to CFast™ card Adapter (P/N: **AD-CA128SATA200AR**) to increase the application flexibility.

APRO SLC industrial SATA III CFast™ Card HERMES-I Series supports optional standard grade operating temperature 0°C ~ 70°C and Industrial grade -40°C ~ +85°C.

APRO SLC industrial SATA III CFast™ Card HERMES-I Series is suitable to handheld device embedded system, inventory recorder and particularly for serious environment monitor recorder system. Also, through APRO 1.8" SATA to CFast™ card Adapter, APRO SLC industrial SATA III CFast™ Card HERMES-I Series can be booting SSD to varieties of IPC motherboards and PC structure system.

Figure 1 shows a block diagram of APRO SLC industrial SATA III CFast™ Card HERMES-I Series.

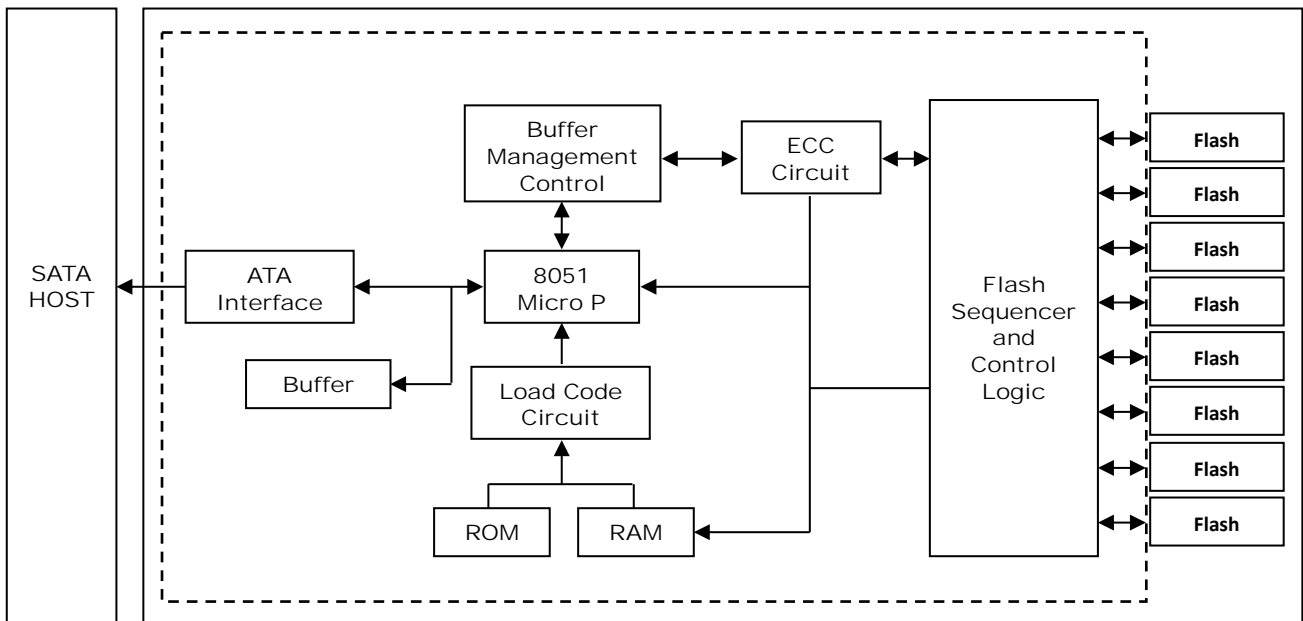


Figure 1: APRO SLC Industrial SATA III CFast™ Card HERMES-I Series block diagram

1.1. Scope

This document describes features, specifications and installation guide of APRO SLC Industrial SATA III CFast™ Card HERMES-I Series. In the appendix, there provides order information, warranty policy, RMA/DOA procedure for the most convenient reference.

1.2. Flash Management Technology – Static Wear Leveling

Flash memory can be programmed and erased within a limited number of times, and the limited of the P/E cycle is defined by the flash array vendor. The P/E cycle limited applies to each individual erase block in the flash device.

In order to gain the best management for flash memory, APRO SLC industrial SATA III CFast™ Card HERMES-I Series supports Static Wear-leveling technology to manage the Flash system. The life of flash memory is limited; the management is to increase the life of the flash product.

A static wear-leveling algorithm evenly distributes data over an entire Flash cell array and searches for the least used physical blocks. The identified low cycled sectors are used to write the data to those locations. If blocks are empty, the write occurs normally. If blocks contain static data, it moves that data to a more heavily used location before it moves the newly written data. The static wear leveling maximizes effective endurance Flash array compared to no wear leveling or dynamic wear leveling.

1.3. Bad Block Management

➤ Early Bad Block

The fault block generated during the manufacturing process of NAND Flash is called Early Bad Block.

➤ Later Bad Block

In the process of use, as the number of operations of writing and erasing increases, a fault block is gradually generated, which is called a Latter Bad Block.

Bad block management is a management mechanism for a bad block to be detected by the control IC and mark bad blocks in the NAND Flash and improve the reliability of data access. The bad block management mechanism of the control IC will establish a **Bad Block Table** when the NAND Flash is started for the first time, and will also record the errors found in the process of use in the bad block table, and data is ported to new valid blocks to avoid data loss.

In order to detect the initial bad blocks to handle run time bad blocks, APRO SLC industrial SATA III CFast™ Card HERMES-I Series provides the **Bad Block Management** scheme. It remaps a bad block to one of the reserved blocks so that the data contained in one bad block is not lost and new data writes on a bad block is avoided.

1.4. Power Interrupt Data Protection

Industrial market these days, often faces system failures due to power supply conditions. Over half of all fields encounter failures with data loss and corruption in applications due to power interruption. Data protection against sudden power interruption requires a unique feature in storage devices. Possibilities of this issue may occur on several conditions, such as disconnecting the device while operating, or unstable power supplies.

In order to mitigate the damage power interruption can cause to the storage device, APRO's HERMES Series has designed a special technology to detect and eliminate the damage that power interruption generates and ensures data integrity. Flash will become write-protected to prevent data from being written into the wrong sector. Built-in voltage detect function alerts the host system of any unstable power supply and prevents the transmission of commands until power levels are once again stabilized. Storage devices can be damaged and data corrupted, product will need to be reformatted when this issue occurs, sometimes even have to reinstall O.S., or send back to supplier for repairmen. This shows direct influence on company's reputation, reliability of product itself, and most importantly, customer's faith. For most applications, storage devices normally work under power supplies lower than it should receive. Due to inefficient power levels, data corruption and damage of device can seriously influence ongoing business or deals, this may result in project loss due to the return and repair period of products.

APRO's HERMES Series is designed to meet the highly standard of customer's requirements in industrial, military and medical markets, which included performances, reliability and longer lifetime.

1.4.1. Logical Procedures of Voltage Detection

When the actual receiving voltage is below the standard input voltage, it's possible for the drive to malfunction. Regards to storage devices, this is severely critical. Data might get lost instantly or corrupted if a drive operates under varying levels of power. This situation cannot be underestimated. APRO's HERMES Series products are equipped with voltage detect feature that instantly detects the actual power supply that is being provided to the drive. This feature is mainly designed so that when voltage drops below some unexpected threshold levels, it will protect the existing data promptly. This voltage detection feature is its first line of defense. It continuously classifies the state of the drive under several conditions. When the power supply is stable, flash controller at this stage can maintain all functions that are needed for operation, functions such as basic read/write, I/O process and wear-leveling. Keeping storage drives at its best condition.

When the controller detects the input voltage is below the threshold level or decays to less than needed to operate, all operations will be disabled, below shows schematic diagram of this scenario.

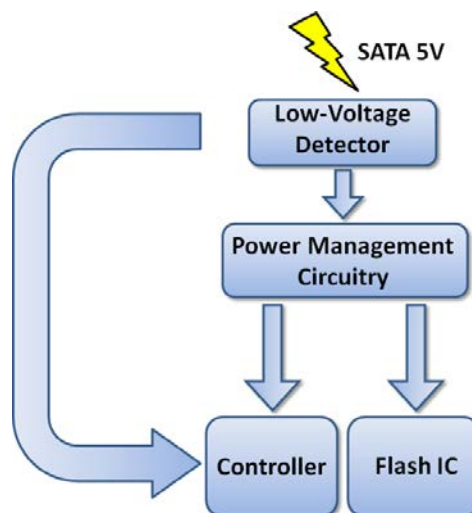


Figure-2. Power Management

1.4.2. Data Recovery

A Low-Voltage Detector in the storage is continuously checking for sudden power abnormalities (Figure-3). If low power is detected, controller will initiate power failure process that instantly ends data writing process. After power is restored, system will check whether data recovery is needed. If an abnormal power failure did occur, system will begin its data recovery phase (Figure-4).

Data Recovery

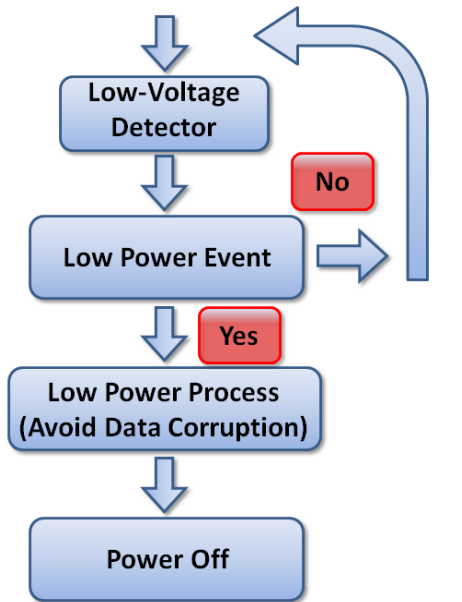


Figure-3.

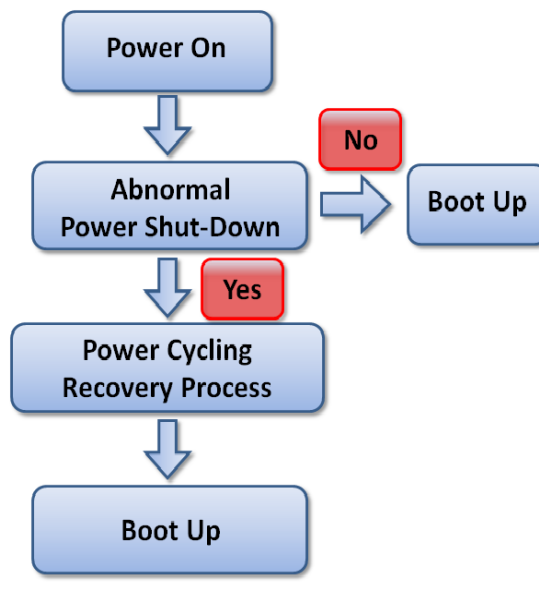


Figure-4.

While performing this procedure, system will apply table remapping to delete corrupted data. Mapping table is stored in the NAND Flash IC. It acts as a translator between logical and physical addresses (LBA & PBA). Corresponding to the mapping table, the internal processor translates logical addresses assigned by the host into different physical pages and blocks within the NAND Flash. Using logical block addressing, the controller processes logical block addresses corresponds to the firmware information in available spare blocks (bytes). Below shows logical to physical addresses data translation (Figure-5).

LBA to PBA Mapping

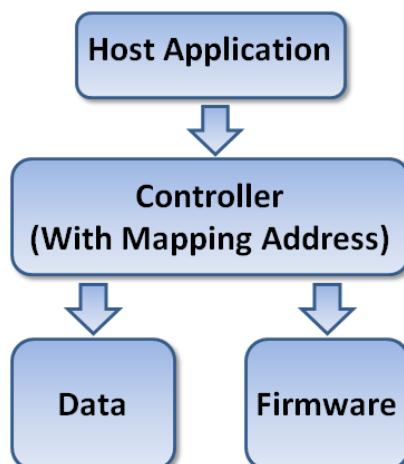


Figure-5.

1.4.3. Mapping Table Rebuilt

After power is restored, the SSD's controller accesses each block in sequence in order to read logical addresses for remapping and rebuilt the original mapping table. Below diagram describes the procedure for rebuilding the mapping table after power is restored from abnormal power failure (Figure-6).

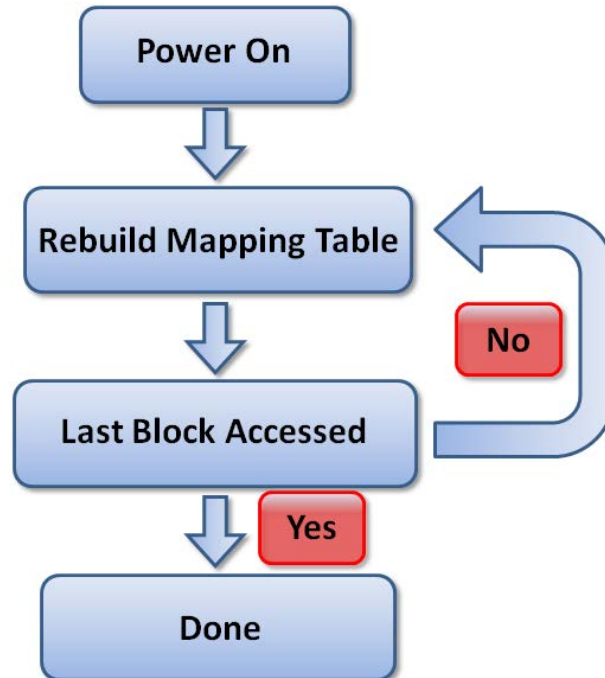


Figure-6. Mapping Table Rebuilt

1.4.4. Data Consolidation

It is important to protect data after sudden power loss. Since the data in Flash is not overwritten, a Free Block is used to load new data when the data in the Data Block is updated. Below diagram describes this process.

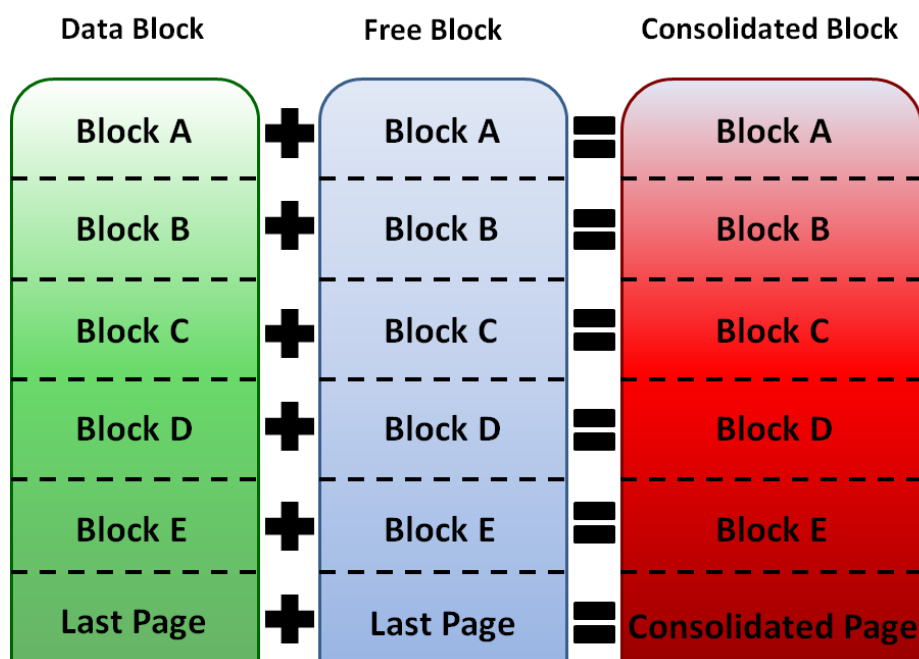


Figure-7.

For instance, if abnormal power occurs while programming Free Block B, ECC will detect this failure then controller will send a command to consolidate existing Data Block with all valid data on the Free Block, and then becomes the new Consolidated Block which contains data from both Data & Free Blocks.

After the above procedures are done, Controller will erase all data from the previous Data Block and Free Block then performs **Garbage Collection** in order to generate a new entry in the spare block list.

1.4.5. Power Cycling Test

Flash memory is often used in removable storage applications or battery operated devices where a robust and reliable power source cannot be guaranteed. A user may remove the memory at any time and under these conditions security of data is of paramount importance. APRO's HERMES Series has developed a patented concept in order to ensure data integrity when transferring or writing data. By using certain buffer blocks, information is written in a way that minimizes the delta between an old and a new state. The data system is coherent at all times.

Upon a sudden power fail, the controller is reset and the flash is immediately write-protected. A log of the most recent Flash transactions is kept, where entries are made just before any programming to the Flash. Should the last entry of the log be corrupted, the controller recovers the last valid entry.

This minimizes data loss due to power failures and data corruption at the physical layer is prevented completely. Should power loss happen at the very same time when data is written to the flash, this data might get lost. In no case, however, will the overall data system be corrupted.

APRO's HERMES Series performed over 4,000 cycles of extensive power cycling tests to all products verifying no data corruption due to power failure.

1.5. Mean Time Between Failure (MTBF)

1.5.1. Definition

MTBF (Mean time between failures) is defined as failure or maintenance required for the average time including failure detection and maintenance for the device. For a simple and maintainable unit, $MTBF = MTTF + MTTR$.

MTTF (mean time to failure) is defined as the expectation of random variables for time to failure.

MTTR (mean time to restoration) is the expectation of random variables of time required for restoration which includes the time required for confirmation that a failure occurred, as well as the time required for maintenance.

1.5.2. Obtaining MTBF

There are two methods for obtaining MTBF:

A. MTBF software estimation method: by calculating all the MTBF data of all the components included in the bill of material, and the data of the completed products including actual parameters of voltage and electrical current using analysis software, the MTBF of the completed product is estimated.

B. MTBF sample test method: by determining a certain number of samples and a fixed time for testing, using a Arrhenius Model and Coffin-Manson Model to obtain parameters, and then using the formula with the parameters, the longevity and in so the reliability is proved.

Arrhenius Model: $Af = e\{ (1/k \times Ea (1/273+Tmax - 1/273+Ttest))\}$

Coffin-Manson Model: $Af = (\Delta Ttest/\Delta Tuse)m$

➤ APRO uses the A method to Estimate MTBF

MTBF is actually obtained by calculation which is just an estimation of future occurrences. The main reason to use the first method is that the data contains the analysis by all the parameters of components and actual parameters of voltage and electrical current of finished products, which is considered adequate and objective.

➤ Interpretation of MTBF Analysis

APRO estimates MTBF using a prediction methodology based on reliability data for the individual components in APRO products. The predicted MTBF based on Parts stress analysis Method of Telcordia Special Report SR-332, for components failure rates. Component data comes from several sources: device life tests, failure analysis of earlier equipment, device physics, and field returns.

The Telcordia model is based on the Telcordia document, Reliability Prediction Procedure for Electronic Equipment, Technical Reference SR-332. This standard basically modified the component models in MIL-HDBK-217 to better reflect the failure rates that AT&T Bell Lab equipment was experiencing in the field and was originally developed by AT&T Bell Lab as the Bellcore model.

This model supports different failure rate calculation methods in order to support the taking into account of stress, burn-in, laboratory, or field data. A Parts Count or Parts Stress analysis is included in Telcordia performance. Relex supports Telcordia Issues 1 and 2 and also Bellcore Issues 4, 5, and 6. Telcordia Issue 2, released in September 2006, are supported by Relex and Telcordia Issue 1, released in May 2001, is replaced with Relex. Refer to Telcordia Issue 2 Fields for information about the fields in Relex Reliability Studio specific to Telcordia Issue 2.

➤ **Purpose of the analyses**

The purpose of these analyses is to obtain early estimation of device reliability during engineering and customer validation stages. The prediction results will expose the reliability of whole assembly, viewed as a set of serially connected electronic components. Rating of the assembly electronic components will show the ratio between actual critical elements parameters and their specification limits. The purpose of component rating is to improve a product's inherent design reliability, increase its number of operating times, and to reduce warranty costs and to achieve a more robust design.

1.5.3. Definitions

Term	Definition
Failure	The event, or inoperable state, in which any item or part of an item does not, or would not, perform as previously specified.
Failure rate	The total number of failures within an item population, divided by the total number of life units expended by that population, during a particular measurement interval under stated condition.
FIT	Failures In Time: the number of failures in 1 billion hours.
PPM	Part per million: the number of failures in 1 million hours.
Mean Time Between Failures (MTBF)	A basic measure of reliability for repairable items: The mean number of life units during which all parts of the item perform within their specified limits, during a particular measurement interval under stated conditions..
GB	Ground, Fixed, Controlled: Nearly zero environmental stress with optimum engineering operation and maintenance. Typical applications are central office, environmentally controlled vaults, environmentally controlled remote shelters, and environmentally controlled customer premise area.
GF	Ground, Fixed, Uncontrolled: Some environmental stress with limited maintenance. Typical applications are manholes, poles, remote terminals, and customer premise areas subject to shock, vibration, temperature, or atmospheric variations.

➤ **Software & Database**

Analysis Software & Analysis Method

Software Name : Relex Reliability Studio 2008

Software Version : Relex Studio 2008

➤ **Analysis Method**

The prediction method used was Telcordia SR-332, Issue 2,

Parts Count

Failure rate (λ) = 10^9 hours (FITs)

MTBF = $1/\lambda$

$\lambda_{SSi} = \lambda_{Gi} \cdot TT_{Qi} \cdot TT_{Si} \cdot TT_{Ti}$

Where λ_{Gi} : Generic steady-state failure rate for device i

TT_{Qi} : Quality factor for device i

TT_{Si} : Stress factor for device i

TT_{Ti} : Temperature factor for device i

➤ **Calculation Parameter**

Operation Temperature : 25°C

Environment : Ground Benign, Controlled

Operation Stress : 50% (Voltage, Current, Power)

Method : Method I, Case 3

Products are advertised with MTBF up to 1 million hours in the market. Take one million hours as an example, the product's estimated life is 114 years. However, the current rapid progress of technology, advancement of flash storage device's manufacturing process research and development, and the supply period of former flash IC manufacturing processes are crucial to the actual life expectancy of flash products. In short, the MTBF of flash storage is for reference only. Good customer service and technical support provided by manufacturers is the most significant issue regarding to the life-span of products.

Remark:

All the details of testing and data are for reference only and do not imply any products performance as a result. MTBF is only an estimated date and is depends on both hardware and software. User shall not assume that all the products have the same MTBF as APRO estimates.

2. Product Specifications

For all the following specifications, values are defined at ambient temperature and nominal supply voltage unless otherwise stated.

2.1. System Environmental Specifications

Table 1: Environmental Specification

APRO SLC Industrial SATA III CFast™ Card HERMES-I Series		Standard Grade SxCFAXxxG-JICTC	Industrial Grade WxCFAXxxG-JITI
Temperature	Operating:	0°C ~ +70°C	-40°C ~ +85°C
	Non-operating:	-20°C ~ +80°C	-50°C ~ +95°C
Humidity	Operating & Non-operating:	10% ~ 95% non-condensing	
Vibration	Frequency/Acceleration:	70 Hz to 2K Hz, 20G, 3 axes	
Shock	Operating & Non-operating:	0.5ms, 1500 G, 3 axes	
Electrostatic Discharge (ESD)	Temperature:	24°C	
	Relative Humidity:	49% (RH)	
	+/-4KV:	Device functions are affected, but EUT will be back to its normal or operational state automatically.	

2.2. System Power Requirements

Table 2: Power Requirement

APRO SLC Industrial SATA III CFast™ Card HERMES-I Series		
DC Input Voltage (VCC)		3.3V±5%
Maximum average value	Reading Mode :	305.8 mA (max.)
	Writing Mode :	342.1 mA (max.)
	Idle Mode :	128.9 mA (max.)

2.3. System Performance

Table 3: System Performances

Data Transfer Mode supporting		Serial ATA Gen-III (6.0Gb/s = 768MB/s)				
Average Access Time		0.1 ms (estimated)				
Maximum Performance	Capacity	4GB	8GB	16GB	32GB	64GB
	Sequential Read (MB/s)	160.0	344.3	350.0	402.4	401.9
	Sequential Write(MB/s)	60.0	112.7	150.0	223.1	215.2

Note: The performance was measured using CrystalDiskMark by file size 1000MB (QD32).

2.4. System Reliability

Table 4: System Reliability

Wear-leveling Algorithms	Static wear-leveling algorithms
Bad Blocks Management	Supportive
ECC Technology	40 bits per 1024 bytes
Thermal Sensor	Supportive
Erase counts	NAND SLC Flash Cell Level : 60K P/E Cycles
Capacity	TBW(TB)
4GB	23.4
8GB	46.8
16GB	93.8
32GB	187.5
64GB	375.0

Note:

- Client workload by JESD-219A.
- The endurance of SSD could be varying based on user behavior, NAND endurance cycles, and write amplification factor. It is not guaranteed by flash vendor.

2.5. Physical Specifications

Refer to Table 5 and see Figure 2 for APRO SLC Industrial SATA III CFast™ Card HERMES-I Series physical specifications and dimensions.

Table 5: Physical Specifications of APRO SLC Industrial SATA III CFast™ Card-HERMES-I Series

Length:	36.4 mm
Width:	42.8 mm
Thickness:	3.5 mm
Weight:	Plastic frame-kit: 10g / 0.35 oz. Metal frame-kit: 13g /0.46 oz.

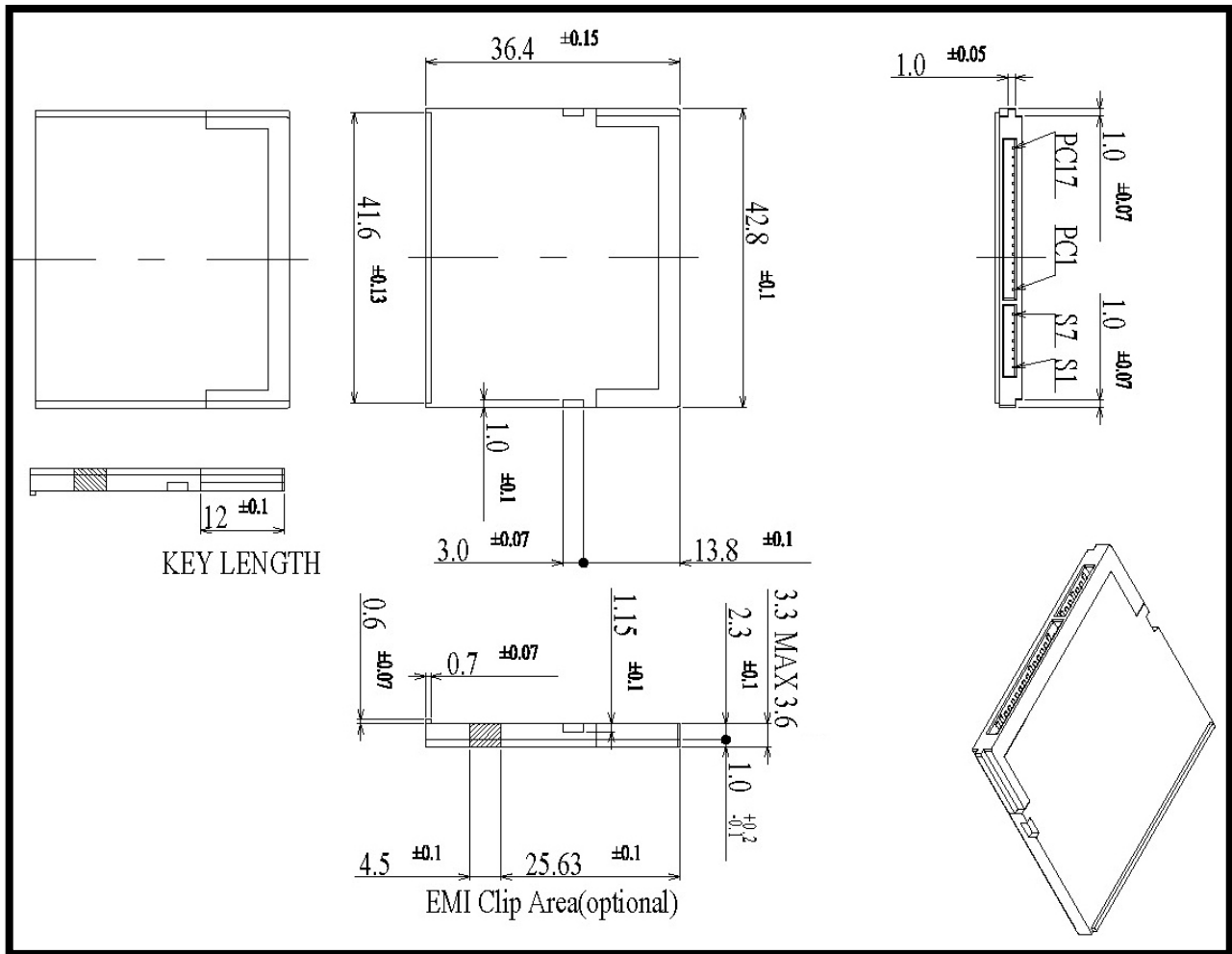


Figure 2: APRO SLC industrial SATA III CFast™ Card HERMES-I Series Dimension

2.6. Conformal coating

Conformal coating is a protective, dielectric coating designed to conform to the surface of an assembled printed circuit board. Commonly used conformal coatings include silicone, acrylic, urethane and epoxy. APRO applies only silicone on APRO storage products upon requested especially by customers. The type of silicone coating features good thermal shock resistance due to flexibility. It is also easy to apply and repair.

Conformal coating offers protection of circuitry from moisture, fungus, dust and corrosion caused by extreme environments. It also prevents damage from those Flash storages handling during construction, installation and use, and reduces mechanical stress on components and protects from thermal shock. The greatest advantage of conformal coating is to allow greater component density due to increased dielectric strength between conductors.

APRO use MIL-I-46058C silicon conformal coating

2. Interface Description

3.1. SLC Industrial SATA III CFast™ Card interface

APRO SLC industrial SATA III CFast™ Card HERMES-I Series is equipped with 7 pins in the signal segment and 17 pins in the power segment.

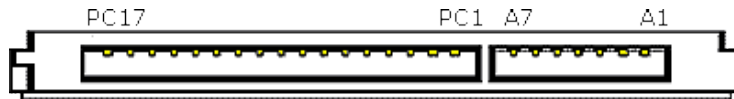


Figure 3: The connectors of Signal Segment and Power Segment

3.2. Pin Assignments

APRO SLC industrial SATA III CFast™ Card HERMES-I Series operates with standard SATA pin-out.

The pin assignments are listed in below table 6.

Key and Spacing separate signal and power segments		
Name	Type	Description
A1	GND	NA
A2	A+	Differential Signal Pair A
A3	A-	
A4	GND	NA
A5	B-	Differential Signal Pair B
A6	B+	
A7	GND	NA
P1	CDI	Card Detect In
P2	PGND	Device Ground
P3	DEVSLP	Device Sleep
P4	NA	Reserved
P5	NA	Reserved
P6	NA	Reserved
P7	PGND	Device Ground
P8	LED1	LED Output
P9	LED2	LED Output
P10	NA	Reserved
P11	NA	Reserved
P12	IFDET	NA
P13	PWR	Device Power
P14	PWR	Device Power
P15	PGND	Device Ground
P16	PGND	Device Ground
P17	CDO	Card Detect Out

Table 6 - Pin Assignments

Appendix A: Limited Warranty

APRO warrants your SLC Industrial SATA III CFast™ Card HERMES-I Series against defects in material and workmanship for the life of the drive. The warranty is void in the case of misuse, accident, alteration, improper installation, misapplication or the result of unauthorized service or repair. The implied warranties of merchantability and fitness for a particular purpose, and all other warranties, expressed or implied, except as set forth in this warranty, shall not apply to the products delivered. In no event shall APRO be liable for any lost profits, lost savings or other incidental or consequential damages arising out of the use of, or inability to use, this product.

BEFORE RETURNING PRODUCT, A RETURN MATERIAL AUTHORIZATION (RMA) MUST BE OBTAINED FROM APRO.

Product shall be returned to APRO with shipping prepaid. If the product fails to conform based on customers' purchasing orders, APRO will reimburse customers for the transportation charges incurred.

WARRANTY PERIOD:

- **SLC STD. Grade 3 years / Within 60K Erasing Counts**
- **SLC IND. Grade 5 years / Within 60K Erasing Counts**

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